## State of California Mandatory Water Restrictions for Riverside Highland Water Company Customers

## The existing restrictions for everyone include:

Using potable water to wash down driveways and sidewalks.

Watering of outdoor landscapes that cause excess runoff.

Using a hose to wash a motor vehicle, unless the hose is fitted with a shut-off nozzle.

Using potable water in a fountain or decorative water feature, that does not recirculate the water.

Using outdoor irrigation during and 48 hours following measurable precipitation.

No draining and refilling of swimming pools, you may maintain the level in your pool.

Restricting all outdoor irrigation to no more than 3 days per week, between the hours of 6 p.m. and 8 a.m. Please refer to the enclosed map for your outdoor watering schedule.

All leaks are to be repaired in a timely manner.

## Existing restrictions for business include:

Restaurants and other food service establishments can serve water to customers on request only.

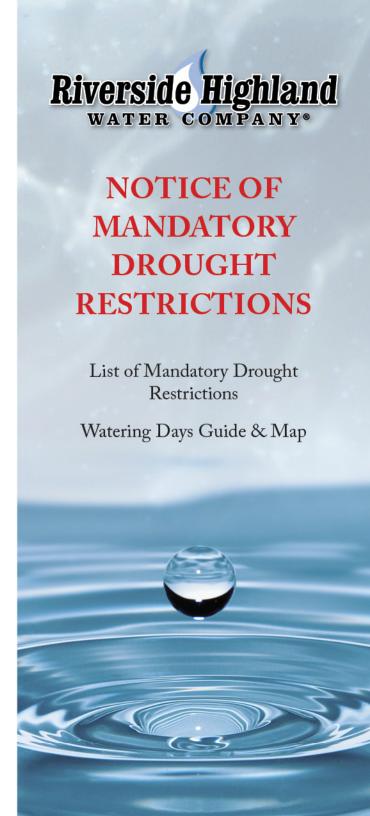
Hotels and Motels must provide guests with the option of not having towels and linens laundered daily.

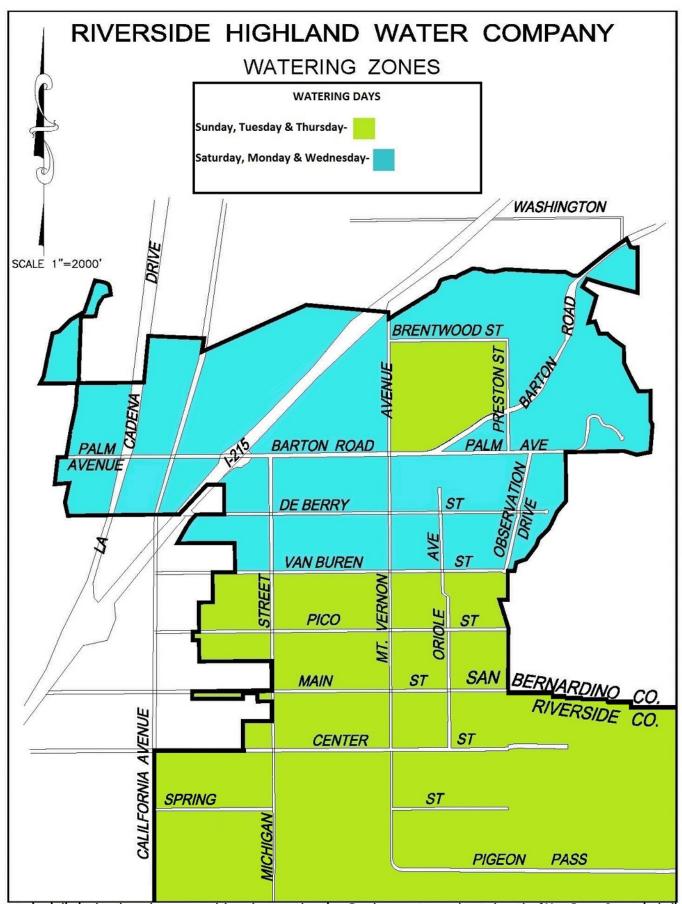
These Restrictions will be updated as needed or required by the State of California.

## California is experiencing one of the driest periods in its history.

Governor Jerry Brown has declared a drought state of emergency and has directed the State Water Resources Control Board to adopt a program to reduce water use by 25% overall throughout the state. At Riverside Highland Water Company we have been tasked with 36% water reduction, as was many inland water agencies including Yucaipa Valley, Redlands and Loma Linda.

Water agencies across California are implementing water conservation measures to comply with the regulations. Enclosed are the State mandated restrictions that Riverside Highland Water Company Board of Directors has adopted. In addition to the published restrictions, we would like to encourage our shareholders and customers continue to use water wisely. Fixing all water leaks and eliminating the unnecessary waste of water are vital to ensure our water needs are met, now and into the future.





Outside watering is limited to three days per week based on your location. For those customers located south of Van Buren Street, including our Riverside County residents, your watering days are Sunday, Tuesday and Thursday. Also residents located between Barton, Mt. Vernon, Preston and Brentwood, you may also water on Sunday, Tuesday and Thursday. Customers located north of Van Buren and outside of the area bordered by Preston, Barton, Mt. Vernon and Brentwood are to water on Saturday, Monday and Wednesday.